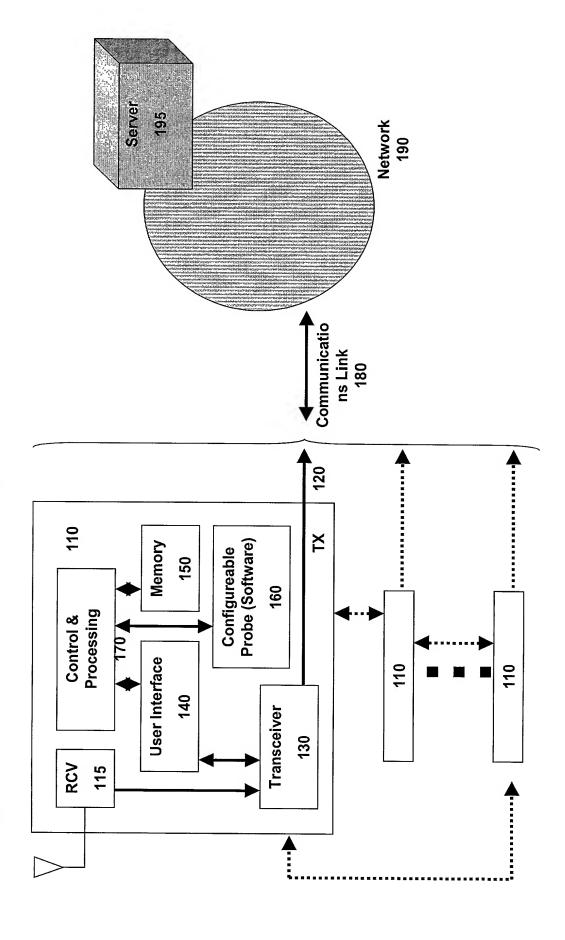
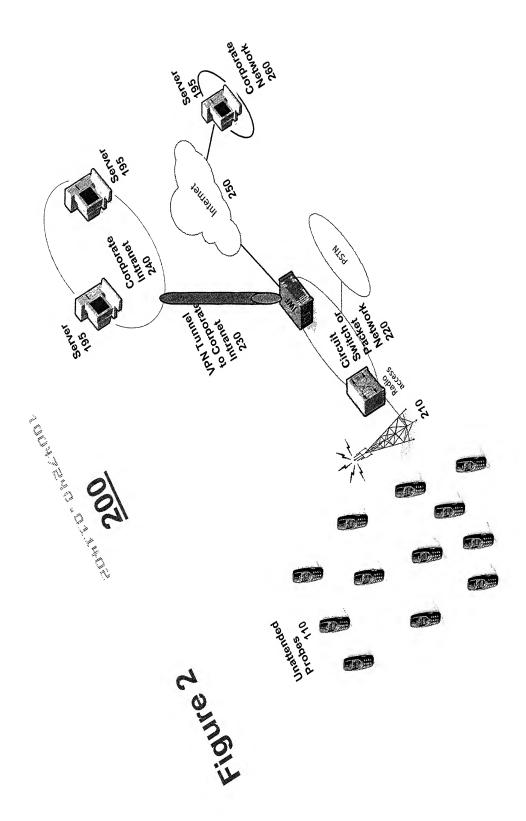
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Capture transactions in accordance with the probe functional definition

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Measure one or more characteristics of the transactions in accordance with probe functional definition to generate user interaction data

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Figure 4 400

Monitor communication device transactions in accordance with functional probe definition 410 Capture transactions 420 Measure one or more characteristics of the transactions to generate user interaction data 430 Transmit user interaction data to network 440 Analyze user interaction data to identify network performance problems 450 Implement changes to the network in response to the identified network problems 460 Generate report of identified network problems and/or actions

Generate report of identified network problems and/or actions taken

470